



# Wayne County Community College District

## COURSE SYLLABUS

### MOS 140 Patient Case Management

---

**CREDIT HOURS:** 3.00

**CONTACT HOURS:** 45.00

**COURSE DESCRIPTION:** This course outlines the role of the Medical Office Specialist as it relates to Patient Case Management. Concepts of interacting within a Healthcare team or system, multiculturalism, and maintenance of patient care records will be thoroughly discussed in this class.

**PREREQUISITES:** ALH 110, ALH 115

#### **EXPECTED COMPETENCIES:**

*Upon completion of this course, the student will be familiar with:*

- Identify healthcare resources available to assist patients and families in their home or community.
- Identify health services delivery issues that either hinder or support care of patients and family.
- Comprehend alignment between health care financing issues e. g., Insurance, determine the level and type of care available to patients in the home or community
- Use ethical practices in delivery of service to both customers and fellow health care workers.
- Understand and participate as team members in providing care in acute and chronic illness. Team members frequently include: Physicians, Physical Therapists, Occupational therapist, Vocational Therapists, Speech and communication Therapists, Case Managers, Nurses, Social Workers, Home Health Aids, Chaplains, and Volunteers.
- Participate in a plan of care that supports the desired patient/ family centered goals
- Describe the protocols for the proper transfer of information and medical records.
- Apply Health Insurance Portability and Accountability Act (HIPAA) concepts.
- Discuss HIPAA electronic transaction and code set standards, and privacy, security, and national identifier requirements.

#### **ASSESSMENT METHODS:**

Student performance may be assessed by examination, quizzes, case studies, oral conversation, group discussion, oral presentations. The instructor reserves the option to employ one or more of these assessment methods during the course.

#### **GRADING SCALE:**

90%-100% = A  
80%-89.9% = B  
70%-79.9% = C  
60%-69.9% = D  
<60% = E