



# Wayne County Community College District

## COURSE SYLLABUS

### SW 110 Case Management and Service Care

---

**CREDIT HOURS:** 3.00

**CONTACT HOURS:** 45.00

**COURSE DESCRIPTION:**

The course provides an approach to providing supports and services to persons who are mentally ill with multiple health and social needs. They are persons with multiple problems and complex needs requiring coordination and integration of supports and services which are best provided through case management, care coordination and navigation.

**PREREQUISITES:**

None

**EXPECTED COMPETENCIES:**

Upon completion of this course, the student will be familiar with:

1. Engagement connecting with the consumer
2. Recovery orientation
  - a. Choice
  - b. Self-determination
  - c. Shared-decision making
  - d. Empowerment
3. Resiliency
4. Strength-based services
5. Case Management Assessment/Support
  - a. Strength based Assessment
  - b. Conducting Support Groups
  - c. Skills in advocacy
6. Person-Centered (Family-Centered/youth focused) Planning
  - a. Developing Health and Wellness Plans
  - b. Developing Advance Directives
  - c. Teaching Life Skills
7. Resource Acquisition
  - a. Ability to establish alliance with providers, professionals, families, consumers
  - b. Knowledge of human services networks in the community
  - c. Knowledge of eligibility benefits
  - d. Knowledge of healthcare resources in the community

**ASSESSMENT METHODS:**

Student performance may be assessed by examination, quizzes, case studies, oral conversation, group discussion, oral presentations. The instructor reserves the option to employ one or more of these assessment methods during the course.

**GRADING SCALE:**

90%-100% = A

80%-89.9%= B

70%-79.9%= C

60%-69.9%= D

<60% = E