

Career Programs



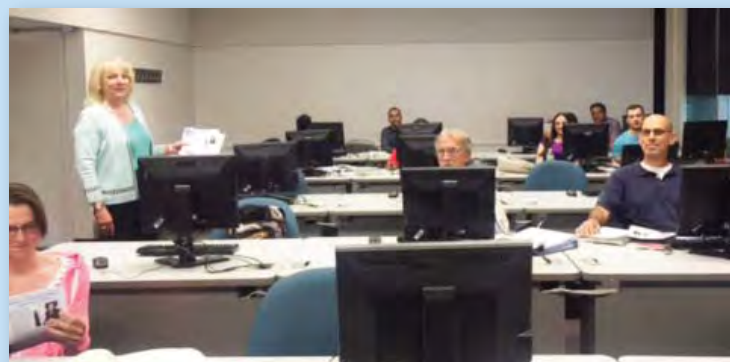
Light Rail Program

Dr. Patrick McNally along with WCCCD Light Rail faculty Sam Crowl and I. Howard Smith met with representatives from Transdev Services Inc.



Computer Information Systems

Design Center staff visited the campuses to promote the nine Computer Information Systems programs offered at WCCCD.



Partnership Opportunities

This week I met with Judge Steven Rhodes, Transition Manager for the Detroit Public Schools and his Chief-of-Staff Carol Weaver to discuss transition strategies.



Information Technology Institute

Outreach – Calls

Staff spends every Friday contacting students who have indicated interest in CIS/IT programs. They offer further advising and assistance in registering for Fall 2016.



Professional Development

Monica Wiggins attended the Campus Technology 2016 23rd Annual Education Technology Conference to explore the latest pedagogical technology changes.



Outreach – Recruitment

Staff continues to reach out to students at different events and programs such as the STEM Symposium and Financial Marathon. Information gathered through Program Interest forms are used later to contact students for further advising and registration of Fall 2016.





Health Sciences

St. Vincent DePaul Site Visit

Candace Benson, Anthony Arminiak, Dee Cato and Kim Smouter met with Nancy Harmon, Director on Dental Program at St. Vincent DePaul in Detroit. The meeting was to discuss future volunteer and clinical site opportunities for both the dental hygiene and dental assisting students.



Dental Hygiene Class of 2016

The Dental Hygiene Class of 2016 provided an estimated 1,024 hours of community service over their two-year professional track program. On campus activities and off campus events were accomplished as part of their graduation service hour requirements.

Colgate Star and Hu-Friedy Golden Scaler Awards

Awards were given this week to graduating dental hygiene students, Whitney Tripp and Jennifer Skotak. Ms. Tripp received the Colgate Star Award for her excellence and commitment to the profession of dental hygiene and for serving as the Class of 2016 president. Ms. Skotak was presented with the Hu -Friedy Golden Scaler award, as a symbol of her overall patient care ability.

National Dental Hygiene Honor Society

Dental hygiene students Barbara Burkhardt and Armanda McLaughlin received the National Dental Hygiene Honor Society, Sigma Phi Alpha, awards for their exceptional academic performance. These students have been selected into the program's chapter, Beta Beta Psi.



Outreach and Recruitment



Student Service staff represented the District at the 45th Annual Arab and Chaldean Festival. Attendees received registration information for the Fall 2016 semester.

Student Activities

WCCCD staff answered student inquiries about the Michigan College and University Partnership (MiCUP) program with the Louis Stokes Alliance for Minority Participation program (MI-LSAMP). They also provided information on the upcoming bus tour to Michigan Technological University.



Students from TRIO participated in an Ice Cream Social event at the Downtown Campus. Participants mingled with other TRIO students and had the opportunity to speak with university partners, financial aid staff, and advisors.

Office of Accountability and Transparency



Continuous Quality Improvement Audit Center

WCCCD continues to show their improvement as a best practice institution by collecting data. The Office of Accountability and Transparency works with the Continuous Quality Improvement Team to review institutional audits and compare their findings to our internal controls. Current reviews include the following:

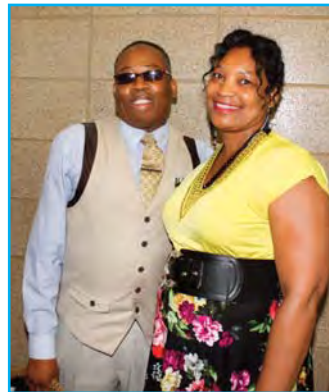
- Instructional Supply and Inventory Process
- Facility Rental Process
- Overtime authorization
- HR and Finance interface
- Process checklist



Congratulations 2016 Faculty and Staff Retirees



Congratulations Retirees!



Congratulations Retirees!



Website Committee



Xuefei Qi attended the annual eduWeb Conference in Denver, Colorado. This conference is an internationally recognized event designed for the higher education community. The program focused on the integration of mobile, social media, branding and communication content with programming, design and analytics.



Weekly Website Fast Facts

Returning Visitors – 66.2%
New Visitors – 33.8%

Top Ten Most Viewed Pages

- Homepage
- Academic Programs
- Distance Learning
- Northwest Campus
- Academic Schedule
- Faculty and Staff Resources
- Student Services
- Financial Aid
- Human Resources
- School of Continuing Education



WOW! Month of July
436,127 Page Views

Top Countries

- United States
- Canada
- India
- United Kingdom
- Spain

Devices Used to Access Website

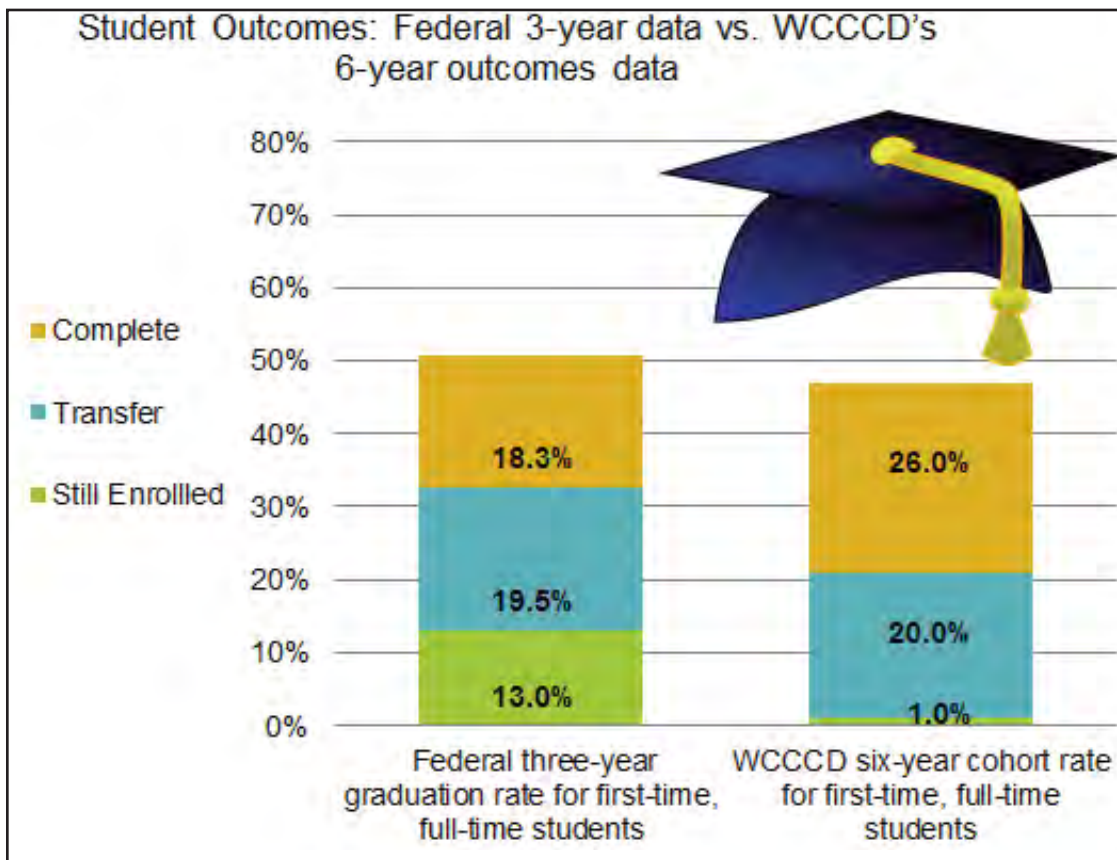
- Desktop – 58.5%
- Mobile – 37.76%
- Tablets – 3.74%

Division of Institutional Effectiveness

WCCCD and National Research Trends: Student Outcomes Data

The Division of Institutional Effectiveness conducts national research to identify trends in student outcomes. The Division benchmarks the District's effectiveness against national consortiums such as Voluntary Framework of Accountability (VFA), Achieving the Dream (ATD), AACC, and Federal reporting agencies to identify trends and measures that assist in evaluating and improving student outcomes.

Currently it is found that federal graduation rates that measure the three-year outcome of first-time, full-time students significantly under-represent the outcomes of students at community colleges, consequently community colleges continue to research student success initiatives to determine relevant measures of completion.



Example Student Success Metrics:

- ✓ Transfer rates
- ✓ Retention/persistence rates
- ✓ College-level course completion
- ✓ GPA
- ✓ Attempted credits vs. earned credits
- ✓ Licensure/certification
- ✓ Employment/placement rates



Source: http://www.aacc.nche.edu/Publications/datapoints/Documents/DataPoints15_FINAL.pdf



HAPPENING NOW!
VoIP Campus Ambassador Training

As part of our continued support to ensure the new VoIP phone system is being utilized to support the District's needs effectively, we are implementing a significant upgrade with new functionality. To prepare for the upgrade training was held this week for Campus VoIP Ambassadors.



Training Session Topics:

- Interactive Voice Response System
- VistaPointe Contact Management Software
- Personal Communications Assistant
- Campus call handling procedures



VoIP Call Handling Documentation-Eastern Campus

The call handling procedure documentation was completed for the Eastern Campus. The documentation includes the configuration for the VistaPoint contact management software, pickup groups, external call id displays, call routing voicemail and greetings management. The VoIP upgrade for the Eastern Campus is scheduled for Friday, August 12, 2016.



VoIP Call Center Training



The VoIP Team provided training for District Call Center staff on new software that is designed to ensure that all callers have a consistent, professional communications experience.

VoIP Campus Ambassador Web-X Training

The VoIP Team attended two one-hour online training sessions for campus administration staff that answers the main telephone line at each campus. The Web-X session focused on VistaPointe Call Center Console. This system provides automatic call distribution to staff, a queue system to manage high volumes, processes call transfers and provides automated call tracking report.

Looking Ahead!

VoIP Features:
Interactive Voice Recording
Personal Communications Assistant
VistaPointe Contact Management

"GO LIVE" WEEK

Monday, August 8
Downriver and Downtown Campuses

Wednesday, August 10
Northwest and Western Campuses

Friday, August 12
Eastern Campus and University Center

Post rollout is scheduled for August 15, 2016 to ensure that the new software is fully functional.



Michigan Institute for Public Safety Education

FERMI II Public Reception Congregate Care Center Drill

The Michigan Institute for Public Safety Education (MIPSE) hosted Wayne County Homeland Security’s FERMI II Public Reception Congregate Care Center drill. The drill involved assessment and shelter for Wayne County residents in the event of Fermi II facility emergency.



Detroit Fire Department

MIPSE hosted cadets from the Detroit Fire Department as they visited MIPSE for the eighth year. Cadets were provided an opportunity to experience extinguishing a car fire, searching for victims in a smoke filled environment and climb the aerial ladder to the third floor of the tower.



Elite Technical Services Group

MIPSE also hosted the Taylor Fire Department for Michigan Fire Fighter Training Council Hazmat Refresher Training.





District Police Authority

Best Practice

Members of District Police Authority, Michigan Institute for Public Safety Education, the Division of Information Technology and the Procurement departments conducted a “best practice” at Rock Ventures Command Center located in the Chase building in Downtown Detroit.

Rock Ventures security is the nucleus for closed circuit television for local law enforcement including the Michigan State police, Detroit Police Department, Wayne County Sheriff and the United States Coast Guard.

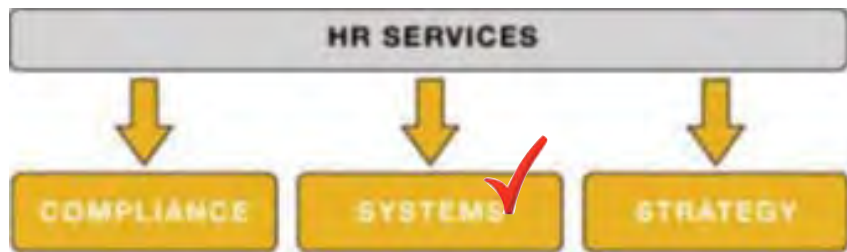


Police Mountain Bicycle Training

Members of the District Police Authority completed a 40-hour basic Mountain Bike Officer Course that was held at Northwest Campus. Participants obtained a national certification from the Law Enforcement Bicycle Association.



Division of Human Resources



Assuring HR Alignment with HLC Strategic Goals

WCCCD's Division of Human Resources continues to align all its activities with the District's Strategic Goals. Currently the Division, in conjunction with the Office of Institutional Effectiveness and Academic Programs, is assuring compliance and alignment with Strategic Goal 3 (Development of Institutional Resources) and Strategic Goal 5 (Advancement of Instructional Innovation) which includes:

- Staffing
- Professional development
- Employee file audits
- Automation of faculty evaluation
- Standardization of processes
- Faculty recertification



Did you know that WCCCD is Hiring Full-Time Faculty?

Business Management/Marketing
Chemical Engineering
Chemical Technology
Computer Information Systems
Criminal Justice
Early Childhood Development
English
History
Mathematics
Paralegal/Legal Studies
Political Studies
Spanish

Dates to Remember.....

Summer II

Summer II classes ended - August 1
Summer II grades due – August 3
Summer II faculty pay – August 8

Summer I

Summer I classes end – August 8
Summer I grades due – August 10
Summer I faculty pay – August 15



Division of Administration and Finance

BANNER Documentation Management

Members of the Division of Administration and Finance team held a BANNER Documentation Management (BDM) kick-off meeting facilitated by Ellucian Consultant Bob Merendino. Mr. Merendino demonstrated how the BDM program will improve on securing documentation information, enhance productivity by automating processes and increase communication through simplified information exchange.



Division of Administration and Finance

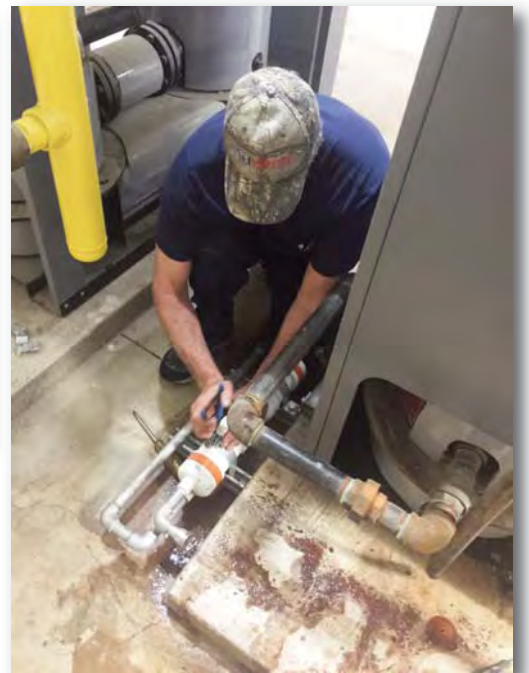
Deferred Maintenance



**Northwest
Campus
Dental Lab
Renovations**



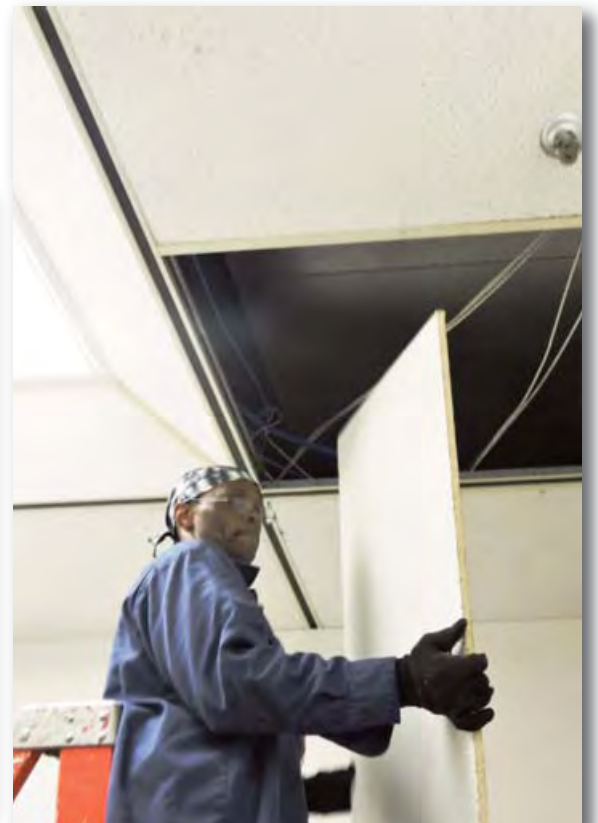
**Northwest
Campus**



Division of Administration and Finance Deferred Maintenance



**Downtown
Campus**





School of Continuing Education and Workforce Development

2016 Michigan Association of Continuing Education and Training Conference

DaShonta Simpkins and Tonya Seegars represented the District at the 2016 Michigan Association of Continuing Education and Training (MACET) Conference. The theme for this year's conference was "R.O.A.R." Rejuvenate, Organize, Act, Revitalize. Ms. Simpkins and Ms. Seegars shared a PowerPoint presentation on Rebuilding the Workforce.



Workforce Intelligence Network

In collaboration with representatives from regional employers, workforce agencies, labor unions, and educational institutions. Dr. John Ray attended a meeting facilitated by the Workforce Intelligence Network (WIN). The meeting's focus was to develop a strategic plan for submitting an application for the U.S. Department of Labor's "America's Promise Job Driven Grant Program."



2016 Council for Advancement and Support of Education Summit

Dr. Ray also represented the District at the 2016 Council for Advancement and Support of Education Summit. The summit offered workshops in areas such as leadership development, community engagement, and fundraising.

Division of Educational Affairs

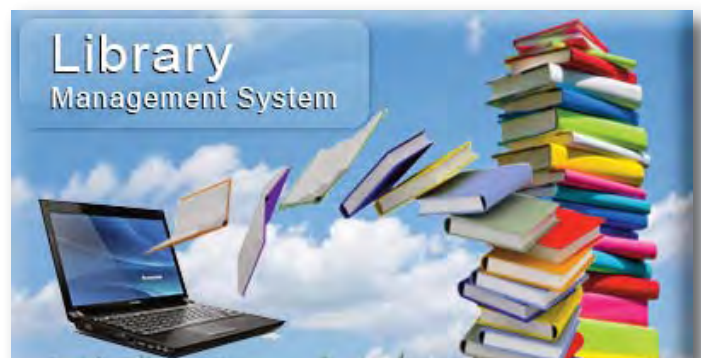
Distance Learning

Distance Learning conducted its second online faculty professional development session via Blackboard Collaborate. This session covered advanced tools found within Blackboard, including Collaborate, a virtual chatroom that allows recordings, application sharing.



Learning Resource Centers

The Learning Resource Centers completed the migration to a new library management system Alma/Primo. While still figuring out some minor technical issues, it has been a smooth transition and now the LRCs are able to use an online based system. This system allows each staff member to have his/her own log in when conducting circulation activities, and will provide better and quicker access to our multiple resources such as e-books and videos.



District Full-Time Faculty Hiring Committee Orientation



District Campus Support Services

Campus Alignment

Members of the District Campus Support Services (DCSS) team met to discuss the implementation and alignment of recruitment and branding efforts between the Western Campus and the District. Paige Vanderhyden had previously met with Mike Dotson to gain a better understanding of how DCSS can assist the Western Campus staff and their strategies.



Best Practices

DCSS, Design Center Team Members, Dr. Gunder Myran, Dr. Sherry Zylka, and Paige Vanderhyden visited the General Motors Innovation Xchange Space in the Renaissance Center. Rachel Rosenbaum and Laurie Asava from GM provided information on their process for design thinking.



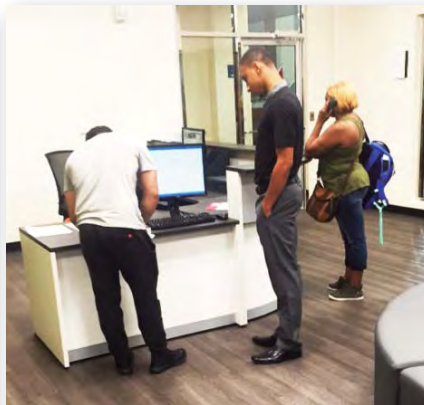


Multi-Campus District

Downtown Campus

Generation Cyber Information Session

Current and new students attended an informational session on the new Cybersecurity Program. Participants were given information on one of the fastest growing careers in the nation.



Student Services

The newly renovated Student Services office at the Downtown Campus has been busy helping students as they prepare for the upcoming Fall semester.

Eastern Campus

Faculty Sunshine Reports

The Eastern Campus Instructional Office has created the “Faculty Sunshine Reports Display Board” to showcase work of faculty in and out of the classroom. This week Professor Donna Galvan's Introductory Sociology class completed a classroom project titled “Visual Essays.”



Western Campus

* Mike Dotson and Dr. Frank Dunbar met with representatives from Carrier to make them aware of the current HVAC program offerings at the Western Campus and to discuss ways to work together to develop opportunities for graduates of the program.

* Mr. Dotson also met with Sadae Hilliard of SEO Consulting Group and Paul Henning of the Belleville Area Chamber to discuss a workshop for local business owners and chamber members in Belleville, Van Buren Township, Wayne and Westland to discuss ways businesses can enhance and improve their websites.



Multi-Campus District

Mary Ellen Stempfle University Center

University Partnerships and Outreach

Western Michigan University (WMU) – Dr. Sandra Robinson and Dr. Harvey Dorrah met with Craig Boyd to review Fall 2016 course offerings for the Bachelor of General Studies degree offered by WMU to WCCCD students, staff and community members.

University of Michigan-Flint (U of M-Flint)

Representatives from the U of M-Flint hosted their quarterly open house at the Mary Ellen Stempfle University Center. Advisors from U of M-Flint reviewed and discussed the admission requirements and transfer guides with interested students.



University of Phoenix – Dr. Sandra Robinson and Dr. Harvey Dorrah met with representatives from the University of Phoenix to discuss a proposed partnership for new certificate and degree program offerings for students at WCCCD.

Northwood University Cohorts

The WCCCD cohort finishing up the Masters of Business Administration degree at Northwood University gathered to complete their required Business Simulation Experience in Midland, Michigan.





Multi-Campus District

Northwest Campus



Final Exam Prep

As the Summer 2016 semester comes to a close, students visited the Northwest Campus Learning Center to understand last minute mathematical concepts to help them succeed on their final exams.

On the Move...

Dr. Abby Freeman, Nahla Baaqi, and Justin Sample attended the Health Profession Opportunity Grants Open House at Volunteers of America Michigan.



100 Women Who Care

The Northwest Campus hosted the 100 Women Who Care Program. The organization meets quarterly to give financial assistance to selected families. Trustee Denise Wellons-Glover is a member of this group.



PROFESSIONAL DEVELOPMENT

August 9, 2016

12:00-2:00pm

Computer Skills Training- Advanced PowerPoint

August 16, 2016

12:00-2:00pm

Genealogy Workshop

August 22, 2016

12:00-2:00pm

Life Skills Workshop

August 30, 2016

12:00-2:00pm

Interpersonal Skills Training

Location: Charles E. Morton Board of Trustess Conference Room

CELEBRATE DIVERSITY

Intercultural Conversations

August 11, 2016 1:00-3:00pm

August 19, 2016 12:30-1:30pm

August 26, 2016 12:30-1:30pm

Location: Charles E. Morton Board of Trustess Conference Room

**Any question and to reserve your seat,
please call Dr. Fidelis D’Cunha at (313) 496-2536**



Legislative Corner



Michigan's Primary Election Summary

The Michigan House of Representatives saw several primary challenges in both the Republican and Democratic races. All 23 incumbents facing primary opposition were victorious. Close watched races included Rep. Banks in the 1st District, Rep. Larry Inman in the 104th district and Rep. Lee Chatfield in the 107th District.

On Tuesday many candidates were vying for the 42 open seats. There was also a special election Tuesday night to fill the 4th District Senate seat vacated by former Sen. Virgil Smith who resigned earlier this year. Ian Conyers the great nephew of U.S. Rep John Conyers, won the 10-way primary.

Many local millages were up for consideration to the voters for the primary election. The millage for the Detroit Zoo overwhelmingly passed in Oakland, Macomb and Wayne County. The continuation of the Wayne County parks millage which provides vital funding for Wayne County park system, was also passed by Wayne County voters.

Mack Alive 25th Anniversary Committee Meeting



IN THE NEWS



Emerald Isle Offers Unique Study Abroad Experience

By David C. Butty
Executive Dean for International Programs/Media
Wayne County Community College District
Detroit, Michigan, USA



Professor Shane Keena, an expert in Irish history and culture, lectured on the origin of the "Easter Rising."

Easter break is the time when most students embark on their journeys of leisure to places that take them away from their homework and other assignments. But for 18 diverse students from the Wayne County Community College District (WCCCD), this Easter break was time to shut down their laptops, switch off their iPhones, and kick in the old school habit of using a pen and notebook to jot down whatever they wanted to remember.

It was a week to embark on a journey in partnership with Arcadia University for the ultimate study abroad experience to Dublin, the Republic of Ireland. WCCCD is a 2-year urban-suburban multi-campus community college system with five-campus locations and the Mary Allen Stempfle University Center.

The District serves 32 cities and townships in Michigan. The District strives to empower its students to experience diverse cultures of the world and to be academically competitive in a global society. The lives of WCCCD students have been touched firsthand through exposure to more than 20 countries, where they experienced the foreign languages, cultures, values, socio-economic issues, and the standards of living of people from around the world.

While in Dublin, the students immersed themselves in the

country's renowned literary, artistic, and musical heritage. They

embarked on educational and cultural excursion tours of Dublin and received instruction on the rich Irish cultural heritage and its own distinctive language (Gaelic), and experienced first-hand the hospitality of the people of the Emerald Isle.

"...it was my first time flying on an airplane; and my first time ever being in another country..."

For Tiphonie Hardsacre, the trip was special. She notes, "One of the most memorable things about the Study Abroad trip to Ireland was that it was my first time flying on an airplane, and my first time ever being in another country. Even though the trip was only a week long, I felt as though I was there for an entire month if not longer. The trip will always be something I will look back on, and be grateful that I could go."

For Crystal Carr, the trip was an eye-opener. "I didn't really have a bucket list of things I wanted to see or do while I was in Ireland like some people. My whole plan was to go experience the culture and take in all the sites I could in a week's time. All in all, Ireland was a lovely place to visit and I hope to someday return—cheers!"



WCCCD students on an education excursion tour to the Celtic Boyne Valley



WCCCD study abroad students posed for a photo following a day of lecture at Arcadia University in Dublin, Republic of Ireland

To view the whole article, please see the Summer 2016 edition of [Community Colleges for International Development](#)





Weekend Memo 1046 - QUESTION AND ANSWER

QUESTION OF THE WEEK

**When was the first online courses offered at WCCCD
and what were they called? Answer-Early 90's called ITV Courses**



Dr. Julie Corbett and Mrs. Martha Grier

QUESTION OF THE WEEK

**What year did WCCCD win the National
Bronze Paragon Award for a television commercial?**

Chancellor's Weekend Memo



EDITOR: Julie Figlioli

CONTRIBUTING EDITORS

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Mission

WCCCD's mission is to empower individuals, businesses and communities to achieve their goals through excellent and accessible services, culturally diverse experiences and globally competitive higher education and career advancement programs.

Vision Statement

Wayne County Community College District will be recognized as an institution that has achieved national and international recognition for enduring excellence as a comprehensive multi-campus community college district. WCCCD will focus on continuous self-evaluation and improvement; preparation of a highly skilled workforce in support of the Wayne County economy; student academic and career success, and leadership in strengthening the open door philosophy of educational opportunity.



One Vision, One District, One College