



## Expanding Community College Apprenticeships Conference

The Expanding Community College Apprenticeships (ECCA) initiative is led by the American Association of Community Colleges (AACC) with funding from the U.S. Department of Labor to increase the number of apprentice programs and services throughout the country. The ECCA project will be conducted over three years and will train 16,000 apprentices. Wayne County Community College District received a grant to participate in this initiative. Furquan Ahmed, Glenda Magarrell, and Jim Robinson represented the District at the conference.



**Furquan Ahmed, Glenda Magarrell  
and Jim Robinson**



**Dr. Sherry Zylka, Dr. Walter Bumphus  
and Furquan Ahmed**



**Jim Robinson, Dr. Walter Bumphus  
and Glenda Magarrell**





## Partnerships

Meeting with FCA, Fanuc, Comau and Rockwell to discuss the renovations and upgrades for the upcoming Mechatronics Cell at the Eastern Campus.



## Construction Trades Training Program

Students in the Construction Trades Training Program participated in First Aid/CPR and OSHA training.



**Commercial Driver's License Road Training for Spring 2020 has Begun!**





# Board of Trustees Meeting

January 22, 2020







## United States Air Force *Shades of Blue*

The United States Air Force Shades of Blue Jazz Ensemble presented an afternoon of big band-style jazz standards and swingin' updates to contemporary tunes in a free community concert at the Heinz C. Prechter Educational and Performing Arts Center. The concert featured a special salute to active duty and veteran service members. A commemorative photo was presented with thanks to WCCCD.





# YES WE CAN!

All Hands on Deck! Spring 2020 Classes Began January 21, 2020!





# YES WE CAN!

All Hands on Deck! Spring 2020 Classes Began January 21, 2020!







# Division of Student Services

## Early Middle College

Canton Prep High School~Arbor Prep High School~Belleville High School~Redford Union High School~Romulus High School





# Division of Student Services



## Professional Development

*In the Mail...*



*Dear Mr. Singleton,*

*I was so delighted to read the Weekend Memo! The Division of Student Services has superbly demonstrated services with a purpose. I was especially impressed with the commentary about viewing the work through the four-lens approach. The Division is making a strong statement. The analysis of the tasks can also be viewed as a way to remove barriers to student success. Let's discuss this during our next meeting. You can accomplish a great deal using the neuroscience leadership. Let's continue to Emerginer Student Services.*

*Christine J. McPhail  
President  
The McPhail Group LLC*



## Guided Pathways



**Pillar III:** Helping students stay on their path is vital in students successfully meeting their ultimate goal of graduation or higher education. Student engagement plays a crucial developmental role in encouraging students to be involved in student life, co-curricular activities and/or experiential learning through a multitude of offerings like the Global Speaker Series, Diversity and Inclusion Workshops, the Chancellor's Book Club, internships, and organizations and clubs.



# Division of Student Services



## District-wide Federal Workstudy Orientations







# Division of Student Services

## Federal Workstudy Offsite Employers Attended Orientations

WCCCD's Federal Workstudy Program increased the number of offsite employers by adding three new partners for 2019-2020 to include Alternatives for Girls, Boys and Girls Clubs and MACC Development Afterschool Program.







## Admission and Records



Staff met to discuss the Summer Academic Schedule.

## Chancellor's High School Leadership Institute



The Chancellor's High School Leadership Institute Team met to discuss the plan of action for the new cohorts of 2020.



Rosita Thompson met with students at East English Village Preparatory High School on the topic of "Developing Your Interpersonal Skills and Taking Responsibility for How You Respond."





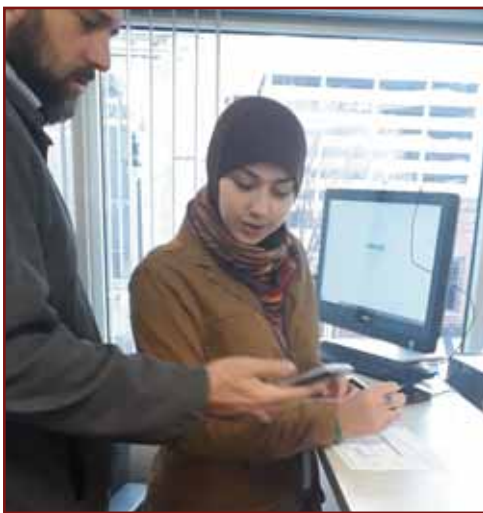
## Recruitment and Outreach



The counseling department at East English Village Preparatory High School was excited to turn in more than 100 completed admission applications for dual enrollment seniors.



Discussing dual enrollment opportunities for the Spring 2020 semester at Mumford High School's parent meeting.



Staff welcomes a new dual enrollment student who came into the office to register for the Spring 2020 semester.



## Considine

Artan Walker welcomed the GED students at Little Rock Urban Institute and discussed upcoming activities and academic programs.



# Division of Student Services



## Student Support Services



Hasina Philyaw is pictured assisting a military veteran with registration for the Spring 2020 semester.

## Student Success Center



The District Command Center reached out to students reminding them of final registration and late start classes.

## International Programs



Staff assisted international students with their application, online blackboard orientation and registration.



Yuseff Sabree informed the Department of Elections trainees about our PS 100 course offering this semester.



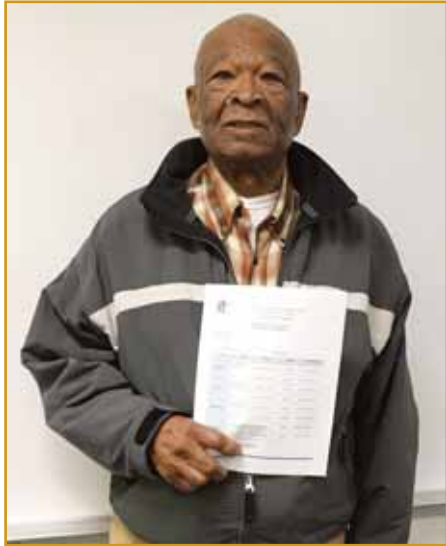
Erica Warren and Kimberly Hairston met to discuss collaborative efforts to support the ACE and TRIO programs.



# Division of Student Services



## Career Planning and Placement



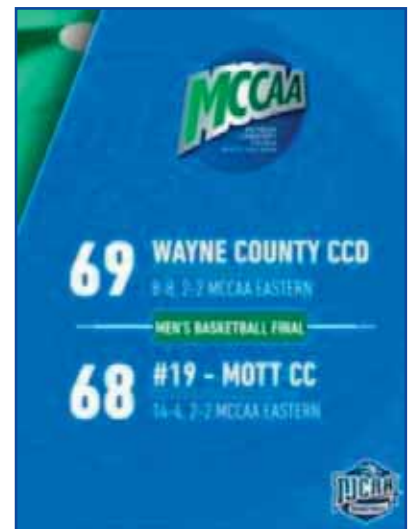
WCCCD's Adult Education Program is pleased to welcome Andrew Jackson into the program. At the age of 85, Mr. Jackson is the oldest student preparing to earn his GED credential.



Phi Theta Kappa officers met to discuss Spring 2020 plans for the Annual Catalyst Convention held in April.



WCCCD's men's basketball team met to strategize before playing the third ranked team in the country, Grand Rapids Community College.



WCCCD defeated Mott Community College, #19 rank team in the country to move into second place in MCCAA conference.



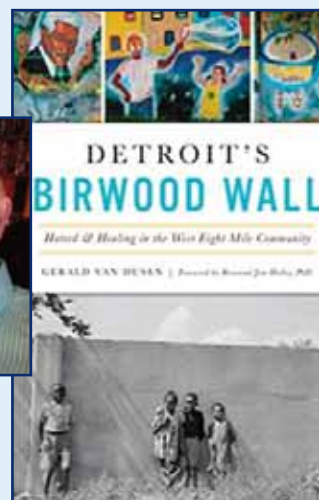
## Division of Educational Affairs

### WCCCD Science Faculty Mentor Post-Doctoral Science Fellows for Spring 2020



Four post-doctoral fellows will be engaging students in learning while being mentored alongside seasoned Science faculty at the District. The Spring 2020 semester rounds out year four of the mentor-mentee fellowship on teaching and learning which increases students awareness of fields in Science and access to advanced degrees and university transfer.

### Michigan Notable Book List 2020 Names Two WCCCD Faculty



Professors Gerald Van Dusen and Esperanza Cintron were both recently named to Michigan Notable's Book List 2020 according to the [Detroit Free Press](#). Both professors are native Detroiters and English faculty at the District.





## Division of Educational Affairs

### Communication Policy Reviews



As part of the District's bi-annual review of information, members of the Website Committee and CharMaine Hines met to review academic policies and procedures for faculty reflected on the website.

### Education Registration: A Family Affair



The start of a new semester brings the excitement of learning, an opportunity to lead by example and lend support while pursuing the dream of higher education. Husband and wife team of students at the Northwest Campus take a moment to engage in a friendly game of competition between classes and childcare support transition.

### Learning Resource Centers

**New Database of Reference Books**—this allows students, faculty, staff, and library users to access this reference collection remotely instead of the traditional use of reference items only in the LRCs—Credo Reference

Exciting feature of New E- Resource:

- Video tutorials about research tips
- Mind Map – a tool that allow students to start with a topic and create your map of concepts.





## Division of Educational Affairs

### STEM Initiative



Students in Dr. Christian Nwamba's BIO295 were selected to receive goggles, lab manual notebooks, and lab coats. Students in Professor Peter Sutliff's BIO-155 also received goggles and a lab coat. This initiative was created to increase awareness and interest in the fields of science. Professors and students send their appreciation and thanks to WCCCD.

### Transfer Programs



According to the National Association for College Admission Counseling, today there are more than 21 million attending college. WCCCD is one of the essential institutions of higher education and workplace training in Michigan and the nation. The New York Times has reported an increase in high school graduates attending community college right after high school, with the intention of obtaining a four-year degree through a transfer program. Transfer programs are designed to help students make a uniform transition to a four-year college or university.



# Division of Educational Affairs

## Distance Learning



Distance Learning staff are working with students to help them navigate the online process. Providing adequate support is critical to the success of online students.



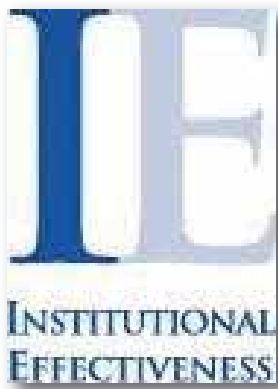
### Syllabi Review

Distance Learning is conducting syllabi review for online courses. Online students require very simple, highly detailed, easy to understand, and clearly written information about their online course. An online syllabus contains much of the same information as a syllabus for a traditional face-to-face course, but often with greater detail.



### Blackboard

In preparation for the Spring 2020 semester, the Distance Learning department received 111 Blackboard courses shell requests. All course shell requests were completed on time and faculty were notified upon completion.

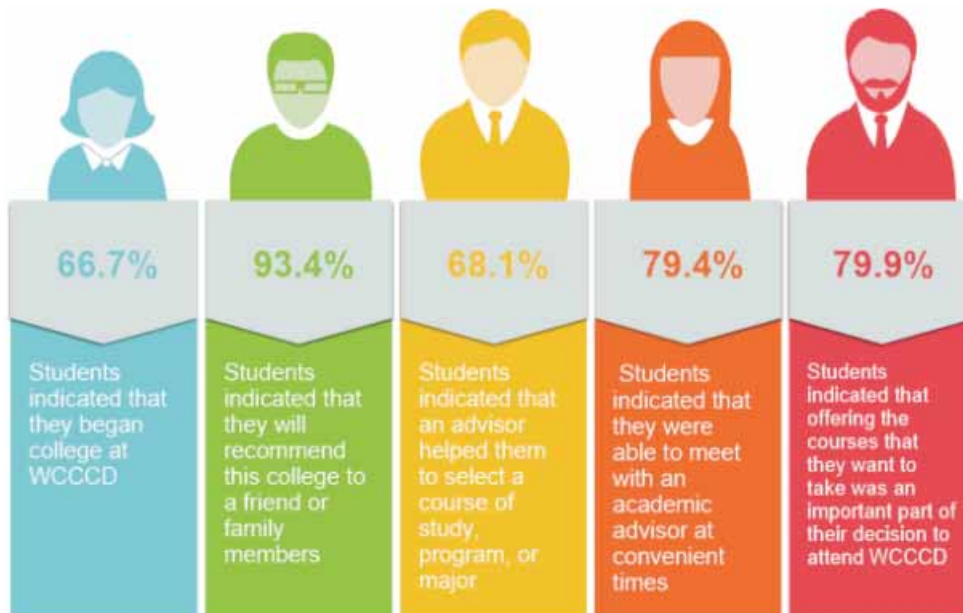


# What's Trending in IE?

## Entering Student Experience

The Division of Institutional Effectiveness (IE) continuously monitors local and national trends to gain a better understanding of student needs. In 2019, IE researched new WCCCD entering students of which you will find some sample data of that research conducted below. In addition, to the WCCCD data, you will find some sample data from the Survey of Entering Student Engagement (SENSE). The SENSE survey is a national survey aimed at understanding institutional practices and student behaviors in the earliest weeks of community and technical colleges.

The chart to the right shows some sample data points from the 2018 Survey of Entering Student Engagement (SENSE).



The chart to the left you will find some sample data points from WCCCD's 2019 Entering Student Experience Survey.





**Weekly Update**

## ***Happening Now!***

### **Smart Technology Classroom Upgrade Curtis L. Ivery Downtown Campus**

The upgrade included installation of SMART projectors, interactive whiteboards, and Dell thin clients for instructor use.



## **MAC Computer Upgrade Project**

The Mac Lab Upgrade project is complete at the Eastern and Ted Scott campuses.

**Eastern Campus**



**Ted Scott Campus**



# Division of Human Resources



## Importance of HR Risk Management

The Division of Human Resources (HR) is fully aware of the importance of HR risk management especially when it relates to the Higher Learning Commission re-accreditation. Staff is working to move through the cataclysm of change in a way that they can offer a positive revitalization of their workforce throughout the District.



## Job Description Audit

HR is currently conducting a comprehensive job description analysis of all staff. This entails reconciling titles, duties, reporting hierarchy, qualifications, experience, skills, and responsibilities. This review allows us to test for not only completeness but District-wide alignment.





# DIVERSITY & INCLUSION



Dr. Fidelis D’Cunha met with Rajasthani Jhat from Refuge Nation to discuss plans for the Spring 2020 semester.



Planning and preparation for the celebration of Chinese New Year 2020



## Website Redesign Taskforce

The Website Redesign Taskforce met to finalize our vendor services proposal and to agree on best practice models from multi-campus community college districts for our website redesign.

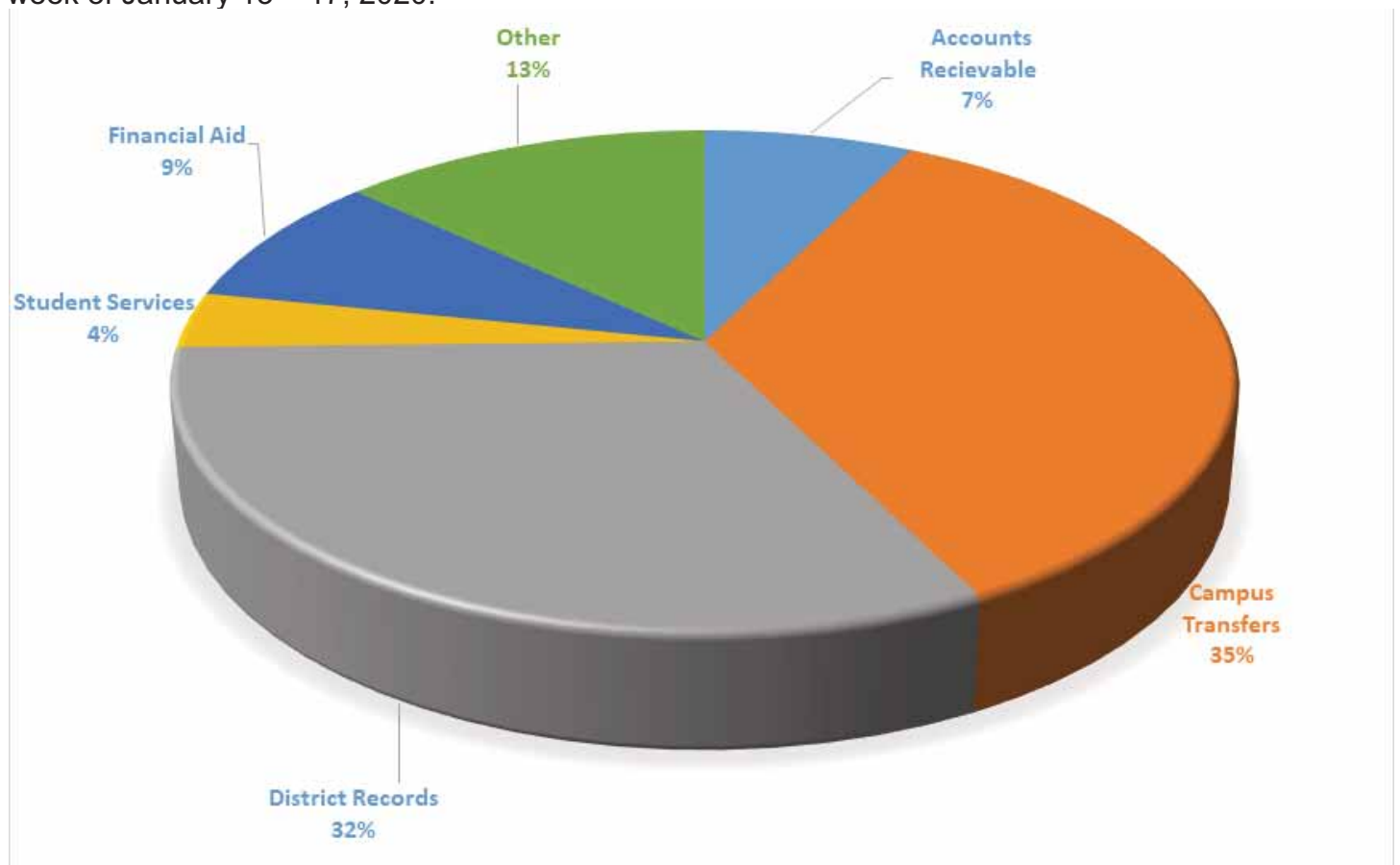


# District Communication Management Center

## Quality Assurance and Customer Service



In an effort to enhance customer service and quality assurance standards, we continue to monitor and track all incoming calls on a daily basis. The chart below represents a breakdown of how calls were received and disbursed by the District's Communication Management Center during the week of January 13 – 17, 2020.



### Mystery Calls!

During the Fall 2019 semester, 75 mystery calls were placed to various numbers District-wide ranging on a variety of topics that included registration dates, tuition, upcoming programs and student resources. The data collected from these calls provided valuable information about areas of strength and areas where additional training may be necessary.

#### Mystery Call Outcomes

- Dates such as registration, first day of classes, drop dates, etc. were known
- Call center staff took the initiative to answer questions and decrease the amount of transfers
- Additional training in making “warm transfer” calls may be necessary in some areas



# Division of Administration and Finance

## Multi-Campus Budget Development Process PHASE 1 –Scan Current Environment

Phase I of the Multi-Campus Budget Development Process is underway. The Division of Administration and Finance is conducting a review and scan of the current environment.





# Division of Administration and Finance

## *Deferred Maintenance*



**Police Authority  
Renovations  
at the Eastern Campus  
are complete!**







# The School of Continuing Education and Workforce Development Detroit Institute of Arts Partnership

All WCCCD campuses will feature installations of the Detroit Institute of Arts (DIA) museum's popular Inside|Out Program. DIA staff and District staff met at Mary Ellen Stempfle University Center and Center for Learning Technology to decide where the art pieces will be featured.



## It's in the Mail!

Through WCCCD's Continuing Education Webpage, community members can request Continuing Education Schedules to be mailed. The webpage received more than 1,000 requests!



## Outreach for Senior Citizens

## DDOT and DESC Partnership Meeting

Staff met with representatives from DESC and DDOT to provide a mid-cohort update on the Diesel Mechanic Training Program. As this cohort prepares to conclude, the team discussed certificate preparation, participant needs and the upcoming closing ceremony.

### Continuing Education Enrollment Week Ending January 18, 2020

**Downriver Campus**  
In process

**Curtis L. Ivery Downtown Campus**  
In process

**Eastern Campus**  
89

**Northwest Campus**  
461

**Ted Scott Campus**  
78

**Mary Ellen Stempfle University Center**  
72



# Building Community Relationships



Staff from the Downriver and Ted Scott campuses attended the Southern Wayne County Regional Chamber Legislative Forum. Guest Speaker was Congresswomen Debbie Dingell.



Yvette McElroy Anderson attended the Political Education Committee hosted by the Detroit Branch NAACP. Michigan Secretary of State, Jocelyn Benson spoke about the new voting laws.



Ms. McElroy Anderson also attended the Detroit Future City 2020 Equity Forum.



Donnell Mason and Ms. McElroy Anderson attended the "Rainbow Push – Let Freedom Ring Awards" event.





## Mary Ellen Stempfle University Center



## Grosse Pointe Public Schools Training Workshop



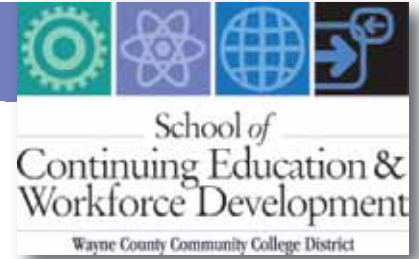
## Wayne RESA Training Workshop



### Community Outreach

Dr. Harvey Dorrah and Kimett Hackworth met with Bernadette Banko and Elaine Myers from C&G newspaper.

# Downriver Campus



## Southern Wayne Conference Quiz Bowl

The Downriver Campus hosted the Southern Wayne Conference Quiz Bowl weekly competition. This high school sanctioned competition of academic teams from Southern Wayne Conference competes in jeopardy style matches.

## Wayne RESA Building Effective School Climate Teams

The Downriver Campus hosted Wayne RESA Building Effective School Climate Teams. This workshop discussed how to assist school staff in identifying the resources needed to improve school climate, and provide guidance.



## Atlas Oil Sales and Leadership Summit

The Downriver Campus also hosted Atlas Oil Sales and Leadership Summit. This summit addressed some of the changes that have been made in the executive base of Atlas Oil which continues to evolve to meet the changing needs of a diverse customer base.



# Eastern Campus



**Instruction and Student Services Meeting**



**Election Pollworker Training**

# Curtis L. Ivery Downtown Campus

## Department of Elections

The City of Detroit Department of Elections held training sessions to prepare poll workers on the processes and procedures to work polls for upcoming elections.



## Cengage Publishing

Cengage Publishing and the bookstore hosted an information table to notify students of a new “unlimited” program. This program will allow students the ability to buy digital subscriptions in Cengage’s library.





# Northwest Campus

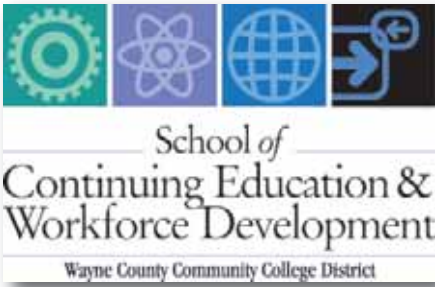


## Detroit Wayne Integrated Health Network

The Northwest Campus partnered with Detroit Wayne Integrated Health Network to address the opioid crisis, bring awareness to the dangers of opioids and inform the community on the history of drug abuse in Wayne County.







# Ted Scott Campus

## Belleville Area Lions Club

The Ted Scott Campus hosted the Belleville Area Lions Club workshop.



## FEMA Specialized Training Workshops



## Paws with a Cause

The Ted Scott Campus hosted the Paws with a Cause Foster Puppy Obedience workshop.



## Wayne RESA ELA-Coaching Network Workshop



## Master Gardener Educational Series



# Chancellor's Weekend Memo



Wayne  
County  
Community  
College  
District

**EDITOR: Julie Figlioli**

## **CONTRIBUTING EDITORS**

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**Carolyn Carter**

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## **Mission**

WCCCD's mission is to empower individuals, businesses, and communities to achieve their higher education and career advancement goals through excellent, accessible, culturally diverse, and globally competitive programs and services.

## **Vision Statement**

Wayne County Community College District will be recognized as an institution that has achieved national and international recognition for enduring excellence as a comprehensive multi-campus community college district. WCCCD will focus on continuous self-evaluation and improvement; preparation of a highly skilled workforce in support of the Wayne County economy; student academic and career success, and leadership in strengthening the open door philosophy of educational opportunity.



**DOWNRIVER CAMPUS**



**CURTIS L. IVERY  
DOWNTOWN CAMPUS**



**EASTERN CAMPUS**



**NORTHWEST CAMPUS**



**TED SCOTT CAMPUS**



**MARY ELLEN STEMPPLE  
UNIVERSITY CENTER**